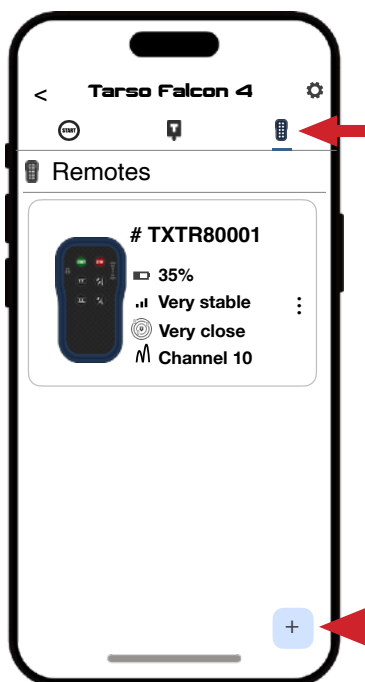


4.4. Pairing new remotes

Replacements will be sold with a different code than the original, so it will be necessary to pair the replacement with the original remote/receiver. Pairing is not necessary if a new remote/receiver set is purchased because it is paired before being sent to the client.

4.4.1. Using the Smart Control app



It is not necessary to open the receiver

Connect your mobile device to the receiver.

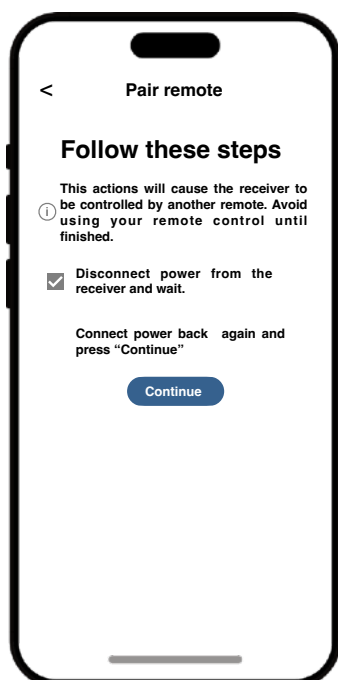


Press the **remotes** tab. Here the already paired remotes will be shown.



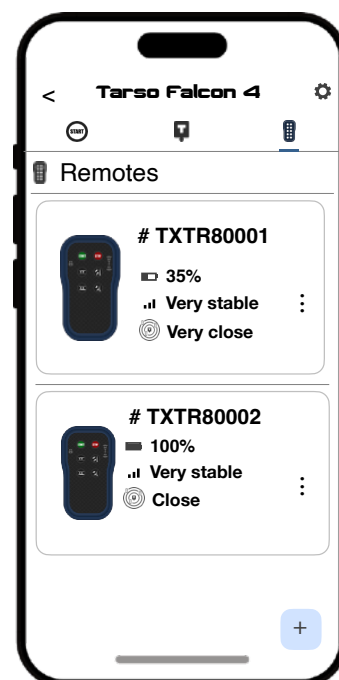
Press the **blue icon with the + sign**, located in the lower part of the screen. The pairing menu will open.

The application will ask you to **disconnect the power** to the equipment.



1. Once the loss of power is detected, the application will ask you to **re-supply power** to the equipment.
2. Press "**Continue**".
3. Finally, it will ask you to **press the STOP** button on the remote you want to pair.

The process ends and the new remote will appear on the screen.



4.4.2. Manual pairing

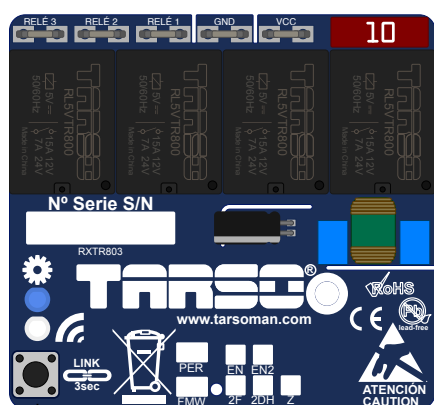
It is necessary to open the receiver

If your receiver does not have mobile connectivity or if it does not work for you, you can perform the manual pairing. If your receiver has mobile connectivity, pairing through the app is preferable for its ease and because it offers the user information of each step through the mobile device.

Procedimiento manual

-  1. Remove power and remove the screws with a HEX 2.5 key.
-  2. Power the receiver, for security after supplying power you have 1 minute to pair; this function is disabled afterwards.
-  3. Press the black button on the receiver for 1 second.
-  4. When you lift your finger, the blue LED will start to flash.
-  5. Wait for the blue LED to turn off.
-  6. Press the black button on the receiver again for 1 second.
-  7. When you lift your finger, the white LED will start to flash.
-  8. Press the STOP button on the remote until the white LED turns off and the blue flashes, indicating that the link has finished.

Attention: the pairing process must be carried out when there are no more remotes operating nearby, otherwise you could link a nearby remote.



Pairing button

All receiver boards have a pairing button that is enabled during the first minute after receiving power.

As a reference, you have the image on the left. Your receiver board may be different and the location of the button may vary.

Receiver boards only have one button.

4.4.3. Questions during pairing. FAQ

Is my remote compatible with the receiver?

If you press STOP on the receiver, the **blue LED flashes rapidly**.

Is the remote paired with the receiver?

If you press STOP on the receiver, the **white LED flashes rapidly**.

Is there another active remote on the receiver?

If you press STOP and the remote is paired with the receiver but there is an active remote at that moment on the receiver, the **blue LED flashes slowly**. For more information, you should consult about the "exclusive remote" feature.

Does no LED flash?

If you press STOP and no LED flashes, there are two options:

1. The remote is not compatible. See the next point about incidents during pairing.
2. There is a problem with the receiver or remote. You can consult the chapter on frequently asked questions and problems.

4.4.4. Issues during pairing

- Only compatible remotes can be paired with the receiver, which will be those of the same range and number of buttons.
- If more than two years have passed since the purchase of the original equipment and you are trying to pair a new replacement remote with an old receiver, it is possible that the replacement remote is not compatible with the receiver. In this case, it would be necessary to update the receiver's firmware version to make it compatible with the new remote. We recommend verifying the receiver's serial number when purchasing a replacement remote.
- If you press the pairing button on the receiver and the blue or white lights do not turn on, it may be that:
 1. More than a minute has passed since you powered the receiver.
 2. The receiver is not powered.
 3. The receiver's fuse is blown.
 4. The receiver's button has been pressed for less than 1 second.
 5. There is a problem with the receiver and it should be checked by a technician.